

## **QUALITY POLICY**

« Since 2006, ODDO BHF METALS, a department of ODDO BHF SCA, has been a partner of producers and European processors in the supply of non-ferrous metals (aluminum, copper, tin and zinc).

In a world where the challenges of sustainable development have become a priority and in particular our priority, our industrial partners are asking us more and more about CSR (Corporate Social Responsibility) issues.

We have therefore decided, already in 2013, to commit to a double ISO 9001 and 14001 certification.

ODDO BHF METALS places its producer and processor partners at the center of its strategic objectives. We owe them listening, satisfaction, guarantee of efficiency and respect for our commitments in the context of our services. The double certification is the demonstration of our willingness to continuously improve our organization, and we are committed to:

- satisfying and retaining our customers, while respecting regulatory requirements and other applicable requirements,
- continuously improving our performance, while limiting our impact on the environment as much as possible,
- promoting the consideration of societal and environmental issues with our suppliers and service providers.

As Managing Director of ODDO BHF METALS, I ask all of my collaborators to contribute to this project. I provide the necessary resources for the maintenance of the system and appoint Mr. Gay and Ms. Desbonnets to the quality and environment department to ensure its proper functioning. »

20/11/2020





