



ODDO BHF

24-hour, 7-day blocking service for bank cards (girocard/debit card) and signature cards without payment function.

Bank cards of the bank can be blocked for online banking at any time by calling +49 (0)69 718-3500. In the event of theft or suspicion of misuse, you can use the block to prevent the accounts deposited with us in online banking from being accessed with the bank card assigned to the subscriber. In addition to the first and last name, the account number and user ID of the participant are required to accept the block.

The payment function of the bank card (e.g. withdrawals from ATMs) is also deactivated by the block. It is not additionally necessary to send a lock notification to the central lock service under the telephone number 116 116. However, if the central blocking service has blocked the bank card, an additional block is required for online banking under the telephone number +49 (0)69 718-3500.

Blocks in online banking for signature cards without payment function are also to be carried out via the telephone number +49 (0)69 718-3500.